

VIVE
COMFORT
Operation Manual

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TP-S-755(R)

Vive Comfort

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Hours of Operation: M-F 9AM - 6PM Eastern

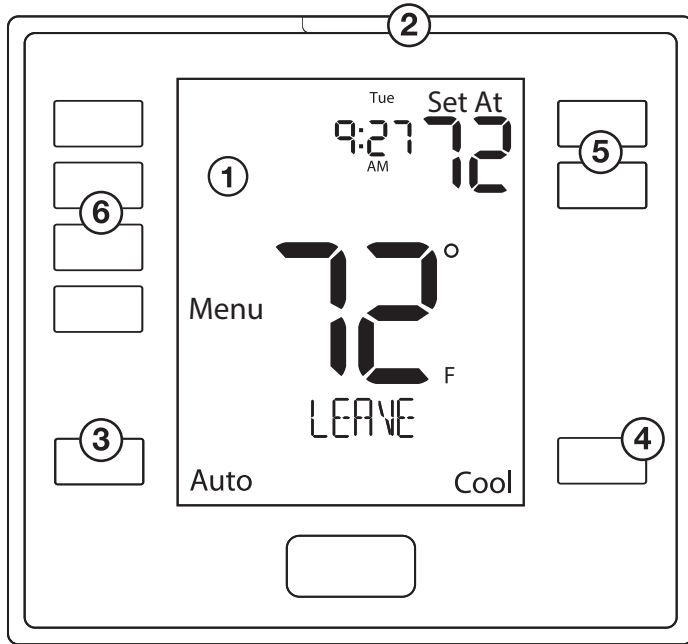
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Una version en español de este manual se puede descargar en la pagina web de la compañía.



Caution

Equipment damage hazard. Do not operate the cooling system if the outdoor temperature is below 50 °F (10 °C) to prevent possible compressor damage.



1 LCD Display

See page 6 for details about this display read out.

2 Glow in the dark light button

The glow in the dark light button will self illuminate for several hours after exposure to ambient light. This button turns on the display light when pressed.

3 Fan Button

Auto will cycle the fan on only when the heating or cooling system is on. **ON** will run the fan continuously. **L, M, and H** may be selectable when the thermostat is in PTAC mode and will run the fan continuously at low, medium or high speeds.

4 System Button

Selects the operation mode on your **HVAC** system. Selecting **HEAT** turns on the heat mode. Selecting **COOL** turns on the cool mode. Selecting **OFF** turns both heating and cooling off. Selecting **AUTO** will turn the **HEAT** or **COOL** on as needed. (**EM HEAT** will appear as an option if operating a heat pump. **EM HEAT** setting will turn on emergency heat)

5 Temperature Setpoint Buttons

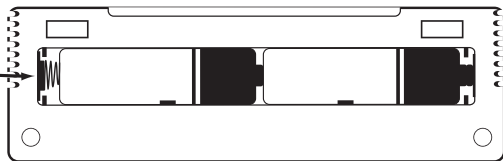
Press the **+** or **-** buttons to select the desired room temperature.

6 User Program Buttons

See page 8 for further information.

Battery Door Information

Insert 2 AA Alkaline batteries (included). High quality alkaline batteries are recommended.



Located on the back of the thermostat.

**Important:**

The low battery indicator is displayed when the AA battery power is low. If the user fails to replace the battery within 21 days, the screen will only show the low battery indicator but maintain all functionality. If the user fails to replace the batteries after an additional 21 days (days 22-42 since first "low battery" display) the setpoints will change to 55°F (Heating) and 85°F (Cooling). If the user adjusts the setpoint away from either of these, it will hold for 4 hours then return to either 55°F or 85°F. After day 63 the batteries must be replaced immediately to avoid freezing or overheating because the thermostat will shut the unit off until the batteries are changed.

**Caution:**

When the battery icon **LOW** appears replace your AA batteries immediately. Failure to do so may result in your heating & cooling system becoming inoperable. Freezing or overheating can occur.

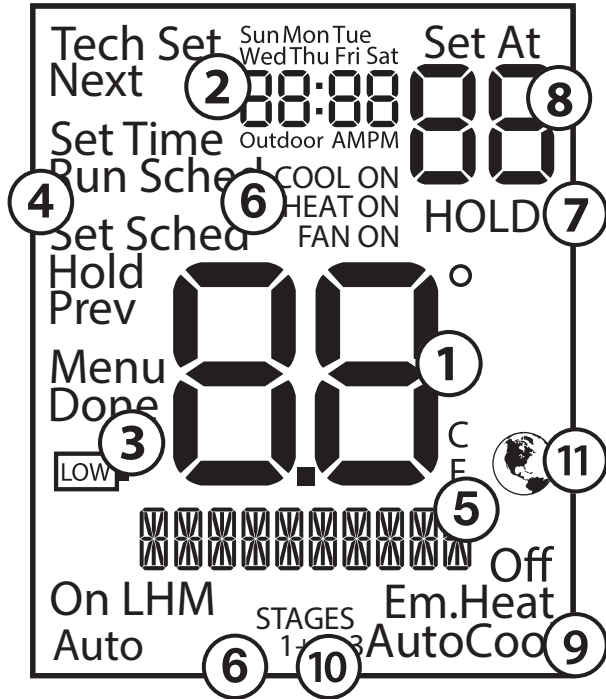
Filter Change Reminder

If your HVAC contractor has configured the thermostat to remind you when the air filter needs changed, you will see **FILT** in the display when your air filter needs to be changed.

Resetting The Filter Change Reminder: When **FILT** reminder is displayed, you should change your air filter and reset the reminder by holding down the second button down from the top left of the thermostat for 3 seconds.

Remote Information







- When the **R250S** is used as an outdoor sensor and a dual fuel balance point is enabled, an outdoor temperature above balance point will cause the thermostat to only allow Y terminal(s) to energize. An outdoor temperature below balance point will cause the thermostat to only allow the W2 to energize.
- The temperature shown is the average of all remotes, when using **R251S** indoor sensors.
- When using the **R250S** as a floor sensor, High Limit may cause system to be off even when temperature isn't yet satisfied. This is to avoid heating beyond setpoint.



- ① **Indicates the current room temperature**
- ② **Time and day of the week**
- ③ **Low Battery Indicator:** Replace batteries when this indicator is shown.
- ④ **Menu Options:** Shows different options.
- ⑤ **Program Time Periods:** This thermostat has 4 programmable time periods per day.
- ⑥ **System Operation Indicators:** The COOL ON, HEAT ON or FAN ON will display when the COOL, HEAT, or FAN is on. **The compressor delay feature is active if these are flashing.**
- ⑦ **Hold** is displayed when the thermostat program is permanently overridden.
- ⑧ **Setpoint:** Displays the selected setpoint temperature.
- ⑨ **System:** Indicates current mode of operation.
- ⑩ **Stages:** +1 will appear in the display when second stage of heat or cool is on. +2 will appear for third stage of heat.
- ⑪ **Globe:** Globe is displayed if an energy efficient temperature has been selected.

Set Time (If using programming)

Follow the steps below to set the day of the week and current time:





1. Press the **MENU** button.
2. Press **SET TIME**.
3. Day of the week will be flashing. Use the  or  key to select the current day of the week.
4. Press **NEXT**.
5. The current hour is flashing. Use the  or  key to select the current hour. When using 12-hour time, make sure the correct a.m. or p.m. choice is selected.
6. Press **NEXT**.
7. Minutes are now flashing. Use the  or  key to select current minutes.
8. Press **DONE** when completed.

**Important:**

You will see a **Tech Set** option after the **MENU** key is pressed. This **Tech Set** key is for installer configuration and should **NOT** be changed unless you consult your professional heating and air conditioning technician.

Set Program Schedule 5+1+1 or 7 Day

To customize your Program schedule, follow these steps:

1. Select **HEAT** or **COOL** with the system switch. **Note:** You have to program heat and cool each separately.
2. Press the **MENU** button (If menu does not appear first press **RUN SCHED**)
3. Press **SET SCHED**. Note: Monday-Friday or (**Monday if in 7 Day**) is displayed and the **WAKE** icon is shown. You are now programming the wake time period for that day.
4. Time is flashing. Use the  or  key to make your time selection for that day's **WAKE** time period. Note: If you want the fan to run continuously during this time period, select **ON** with the **FAN** key
5. Press **NEXT STEP**
6. The setpoint temperature is flashing. Use the  or  key to make your setpoint selection for that day's **WAKE** time period.
7. Press **NEXT STEP**
8. Repeat steps 4 thru 7 for that day's **LEAVE** time period, **RETURN** time period, and **SLEEP** time period.

Continued on next page...

Set Program Schedule 5+1+1 or 7 Day (continued)**Saturday:**

Repeat steps 4 through 7 for the Saturday **WAKE** time period, **LEAVE** time period, **RETURN** time period, and for the Saturday **SLEEP** time period.



Sunday:



Repeat steps 4 through 7 for the Sunday **WAKE** time period, **LEAVE** time period, **RETURN** time period, and for the Sunday **SLEEP** time period.

If using 7-Day Programming:

Use these same steps for every individual day.

Temporary & Permanent Hold Feature (If using Programming)

Temporary Hold: The thermostat will display **HOLD** and **RUN SCHED** on the left of your screen when you press the  or  key. If you do nothing, the temperature will remain at this setpoint temporarily for 4 hours. After this, the program setpoint will then replace your temporary setpoint.

Permanent Hold: With a temporary hold set, if you press the **HOLD** key at the left of your screen, you will see **HOLD** appear below the setpoint temperature in the display. The thermostat will now permanently stay at this setpoint and can be adjusted using the  or  keys.

To Return To Program: Press the **RUN SCHED** key at the bottom of your screen to exit temporary and permanent holds.

A Note About Auto Changeover:

When in Auto you have the ability to switch between auto heat or auto cool by pressing the system key. This can be done once the current mode has reached its setpoint. For example: if in auto heat, the heat setpoint must be satisfied before the thermostat will allow you to switch to auto cool. You can switch out of auto by holding down the system key. To get back into auto, you must toggle the system key to auto.

Warranty Registration

Your new thermostat has a 5 year limited warranty. You must register your thermostat within 60 days of installation. Without this registration the warranty period will begin on the date of manufacture. For warranty issues please contact the HVAC professional that installed this product. You can register your new thermostat in 2 ways:

Online

Go to the company website, select warranty registration and fill out a short registration form.

Mail

Complete the form below and mail it to the address shown.

Warranty Registration

Name: _____ Thermostat Model: _____

Address: _____ Date Installed: _____

City: _____

State: _____

Zip: _____

Complete form and mail to:

Thermostat Warranty Registration

Pro1iaq

P.O. Box 3377

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**Cut Out For
Warranty Registration**



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