

**VIVE**  
COMFORT  
Operation Manual

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# VIVE TP-N-621

COMFORT

## Vive Comfort

1111 S. Glenstone Ave., Suite 3 -100  
Springfield, MO 65804

Toll Free : 888-776-1427

Web: [www.vivecomfort.com](http://www.vivecomfort.com)

Hours of Operation: M-F 9AM - 6PM Eastern

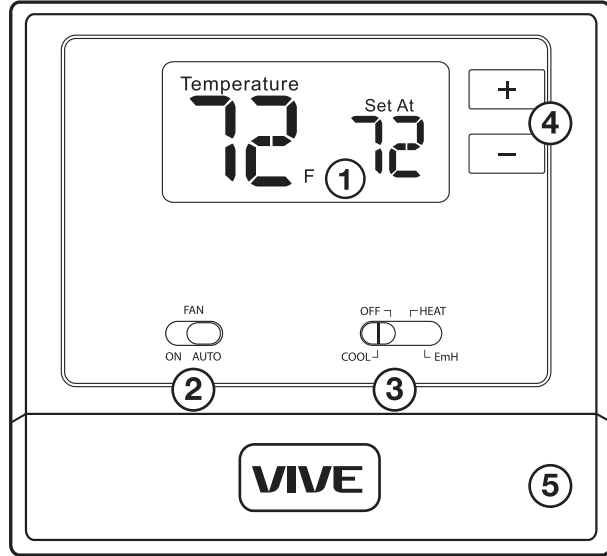
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Una version en español de este manual se puede descargar en la pagina web de la compañía.



### Caution

Equipment damage hazard. Do not operate the cooling system if the outdoor temperature is below 50 °F (10 °C) to prevent possible compressor damage.



- ① LCD
- ② Fan Switch
- ③ System Switch

- ④ Temperature Setpoint Buttons
- ⑤ Easy change battery door

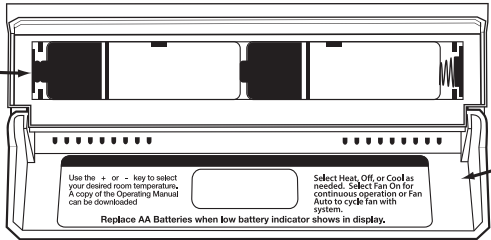
- ① **LCD Display**  
See page 6 for details about this display read out.
- ② **Fan Switch**  
Select **ON** or **AUTO**. **ON** will run the fan continuously. **AUTO** will turn the fan on only when the heating or cooling system is on.

**Note:** The compressor delay is active if "ON" is flashing. The compressor will not turn on until the 5 minute delay has elapsed.

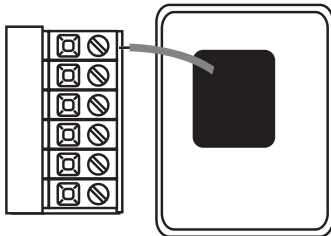
- ③ **System Switch**  
Selects the operation mode on your **HVAC** system. Selecting **HEAT** turns on the heat mode. Selecting **COOL** turns on the air conditioning mode. Selecting **OFF** turns both heating and cooling off. Selecting **EmH** locks out your compressor and turns on the secondary heat mode.
- ④ **Temperature Setpoint Buttons**  
Press the + or - buttons to select the desired room temperature.
- ⑤ Easy change battery door

## Battery Installation

Insert 2 AA Alkaline batteries (included). High quality alkaline batteries are recommended.



Simple operating instructions are found on the back of the battery door.



### Important:

The low battery indicator is displayed when the AA battery power is low. If the user fails to replace the battery within 21 days, the screen will only show the low battery indicator but maintain all functionality. If the user fails to replace the batteries after an additional 21 days (days 22-42 since first “low battery” display) the setpoints will change to 55°F (Heating) and 85°F (Cooling). If the user adjusts the setpoint away from either of these, it will hold for 4 hours then return to either 55°F or 85°F. After day 63 the batteries must be replaced immediately to avoid freezing or overheating because the thermostat will shut the unit off until the batteries are changed.

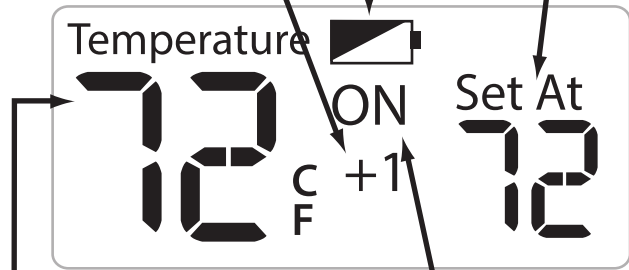
### Understanding Your Thermostats Staging:

This thermostat controls 2 stages of heating. For reasons of energy efficiency the thermostat will try to maintain your comfort setting using only 1 stage. If the 2nd stage is necessary it will be used and you will see +1 in the display.

**Low Battery Indicator:**  
Replace batteries when indicator is shown.

+1 will appear in the display when the auxiliary heat is active.

Displays the selected setpoint temperature.



Indicates the current room temperature.

**System Operation Indicators:**  
**ON** will display when the **COOL**, **HEAT** or Emergency Heat is on.  
**NOTE:** The compressor delay feature is active if **ON** is flashing. The compressor will not turn on until the 5 minute delay has elapsed.

## Warranty Registration

Your new thermostat has a 5 year limited warranty. You must register your thermostat within 60 days of installation. Without this registration the warranty period will begin on date of manufacture. For warranty issues please contact the HVAC professional that installed this product. You can register your new thermostat in 2 ways:

### Online

Go to the company website, select warranty registration and fill out a short registration form.

### Mail

Complete the form below and mail it to the address shown.

## Warranty Registration

Name: \_\_\_\_\_ Thermostat Model: \_\_\_\_\_

Address: \_\_\_\_\_ Date Installed: \_\_\_\_\_

City: \_\_\_\_\_ Complete form and mail to:

State: \_\_\_\_\_ **Thermostat Warranty Registration**

Zip: \_\_\_\_\_ 1111 S. Glenstone

Suite 3 -100

Springfield, MO 65804

**Cut Out For  
Warranty Registration**



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