

VIVE
COMFORT
Operation Manual

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TP-N-721

Vive Comfort

PO Box 3377

Springfield, MO 65804

Toll Free: 888-776-1427

Web: www.vivecomfort.com

Hours of Operation: M-F 9AM - 6PM Eastern

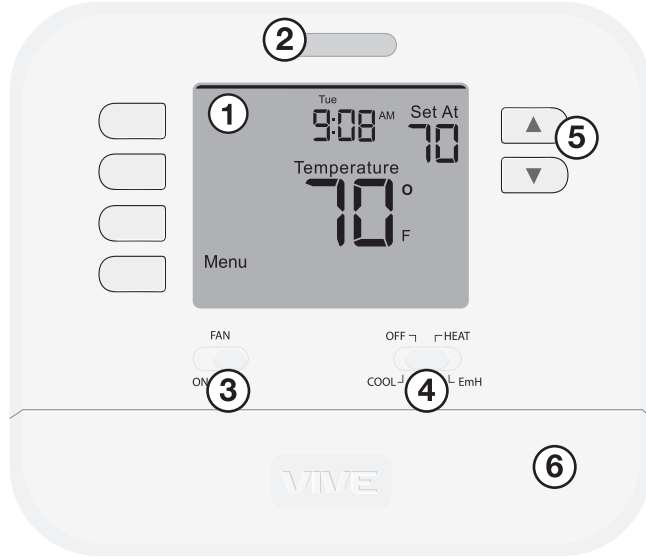
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Caution

Equipment damage hazard. Do not operate the cooling system if the outdoor temperature is below 50 °F (10 °C) to prevent possible compressor damage.

Una version en español de este manual se puede descargar en la pagina web de la compania.



① LCD Display

② Glow in the dark light button

③ Fan Switch

④ System Switch

⑤ Temperature Setpoint Buttons

⑥ Easy change battery door

① LCD Display

See page 6 for details about this display read out.

② Glow in the dark light button

The glow in the dark light button will self illuminate for several hours after exposure to ambient light. This button turns on the display light when pressed.

③ Fan Switch

Select ON or AUTO. ON will run the fan continuously. AUTO will cycle the fan on only when the heating or cooling system is on.

④ System Switch

Selects the operation mode on your HVAC system. Selecting HEAT turns on the heat mode. Selecting COOL turns on the cool mode. Selecting OFF turns both heating and cooling off. Selecting EmH (for heat pumps with auxiliary heat) will lockout the compressor and control emergency/auxiliary heat.

⑤ Temperature Setpoint Buttons

Press the ▲ or ▼ buttons to select the desired room temperature.

Time and days of the week

Sun Mon Tue Wed Thu Fri Sat

Tech Set Next Step Set Time Temperature

00:00 AM PM 00

Displays the selected setpoint temperature.

Set At 00

System Operation Indicators:
The COOL, HEAT or FAN icon will display when the COOL, HEAT or FAN is on.

NOTE: The compressor delay feature is active if these icons are flashing. The compressor will not turn on until the 5 minute delay has elapsed.

Low Battery Indicator: Replace batteries when indicator is shown.

Button Options
+1 will appear in the display when the auxiliary heat is active

Prev Step Menu Done

+1

Battery Door Installation

Replace with 2 AA Alkaline Batteries. High quality Alkaline batteries are recommended.

Simple operating instructions are found on the back of the battery door.

Use the finger bevel on the lower portion of the thermostat to open the easy access battery door.

Use the + or - key to select your desired room temperature. A copy of the Operating Manual can be downloaded online.

Select Heat, Off, or Cool as needed. Select Fan On for continuous operation or Fan Auto to cycle fan with system.

Replace AA Batteries when low battery indicator shows in display.

Set Time

1. Press **Menu**
2. Press **SET TIME**
3. Day of the week will be flashing. Use the ▲ or ▼ key to select the current day of the week.
4. Press **NEXT STEP.**
5. The current hour is flashing use the ▲ or ▼ key to select the current hour. When using 12-hour time, make sure the correct AM or PM choice is selected.
6. Press **NEXT STEP**
7. Minutes are now flashing. Use the ▲ or ▼ key to select current minutes.
8. Press **DONE** when completed.

Swing Setting Tip

Temperature swing, sometimes called differential or cycle rate, can be customized for this individual application. For most applications choose a swing setting that is as long as possible without making the occupants uncomfortable.



Note:

The second stage will turn on at 2x the swing setting.
The second stage will turn off when 1x the swing is reached.

Understanding Thermostat Staging

Your thermostat will control two stages of heating. The thermostat will try to maintain your comfort setting using the first stage for energy efficiency. The second stage of heating will only be used if your thermostat cannot maintain your comfort setting using only one stage. When the second stage is used you will see +1 in the display.

**Note:**

Our standard staging logic, optional satisfy setpoint and optional staging delay allows for job by job customization that balances comfort, energy efficiency and equipment longevity.

**Caution:**

When the battery icon  appears replace your AA batteries immediately. Failure to do so may result in your heating & cooling system becoming inoperable. Freezing or over heating can occur.

**Important:**

The low battery indicator is displayed when the AA battery power is low. If the user fails to replace the battery within 21 days, the screen will only show the low battery indicator but maintain all functionality. If the user fails to replace the batteries after an additional 21 days (days 22-42 since first "low battery" display) the set points will change to 55°F (Heating) and 85°F (Cooling). If the user adjusts these setpoints away from these it will hold for 4 hours then return to either 55°F or 85°F. After day 63 the batteries must be replaced immediately to avoid freezing or overheating because the thermostat will shut the unit off until the battery is changed.

Filter Change Reminder

If your HVAC contractor has configured the thermostat to remind you when the air filter needs to be changed, you will see **FILT** in the display when your air filter needs to be changed.

Resetting the filter change reminder: When **FILT** reminder is displayed, you should change your air filter and reset the reminder by holding down the second button from the top left side of the thermostat for 3 seconds.

Hold down 3 seconds,
to reset filter reminder.



Warranty Registration

Your new thermostat has a 5 year limited warranty. You must register your thermostat within 60 days of installation. Without this registration the warranty period will begin on date of manufacture. For warranty issues please contact the HVAC professional that installed this product. You can register your new thermostat in 2 ways:

Online

Go to the company website, select warranty registration and fill out a short registration form.

Mail

Complete the form below and mail it to the address shown.

Warranty Registration

Name: _____ Thermostat Model: _____

Address: _____ Date Installed: _____

== _____

City: _____ Complete form and mail to:

State: _____ **Thermostat Warranty Registration**

Zip: _____ Vive Comfort

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**Cut Out For
Warranty Registration**



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