

**VIVE**  
COMFORT  
Operation Manual

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# VIVE TP-S-955C

COMFORT

## Vive Comfort

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Hours of Operation: M-F 9AM - 6PM Eastern

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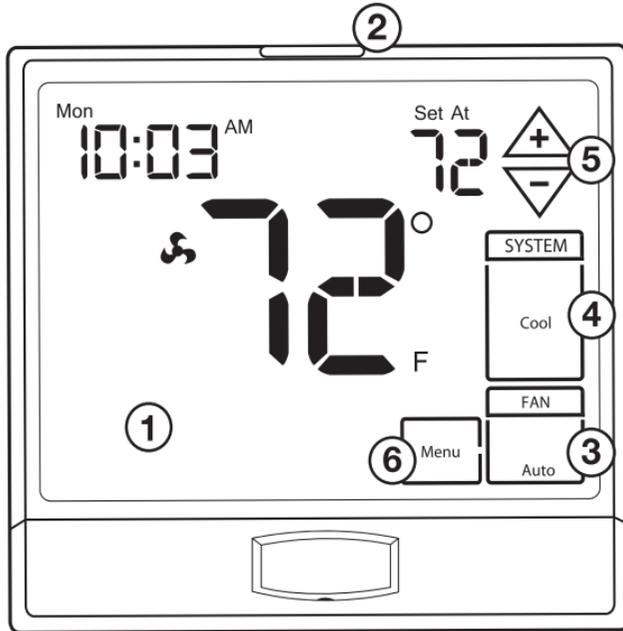
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Una version en español de este manual se puede descargar en la pagina web de la compañía.



### Caution

Equipment damage hazard. Do not operate the cooling system if the outdoor temperature is below 50 °F (10 °C) to prevent possible compressor damage.



## 1 LCD Display

See page 6 for details about this display read out.

## 2 Glow in the dark light button

The glow in the dark light button will self illuminate for several hours after exposure to ambient light. This button turns on the display light when pressed.

## 3 Fan Button

Select **ON** or **AUTO** or **IAQ**. The **ON** key will run the fan continuously. The **AUTO** key will cycle the fan on only when the heating or cooling system is on. **IAQ** will enable **IAQ FAN MODE**, if programmed. **A Note About Programmable Fan:** The programmable fan feature will run the fan continuously during any time period it is programmed to be on. This is the best way to keep the air circulated and to eliminate hot & cold spots in your building.

## 4 System Button

Selects the operation mode on your **HVAC** system. Selecting **HEAT** turns on the heat mode. Selecting **COOL** turns on the cool mode. Selecting **OFF** turns both heating and cooling off. Selecting **AUTO** will turn the **HEAT** or **COOL** on as needed. (**EM HEAT** will appear as an option if operating a heat pump. **EM HEAT** setting will turn on emergency heat)

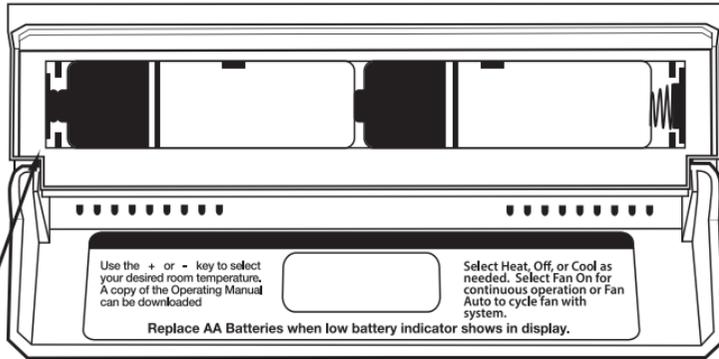
## 5 Temperature Setpoint Buttons

Press the  $\Delta$  or  $\nabla$  buttons to select the desired room temperature.

## 6 Menu Button

Use this key to set up your programming options. Refer to page 8-12 for instructions.

## Battery Information



Insert 2 AA Alkaline batteries (included). High quality alkaline batteries are recommended.



### Important:

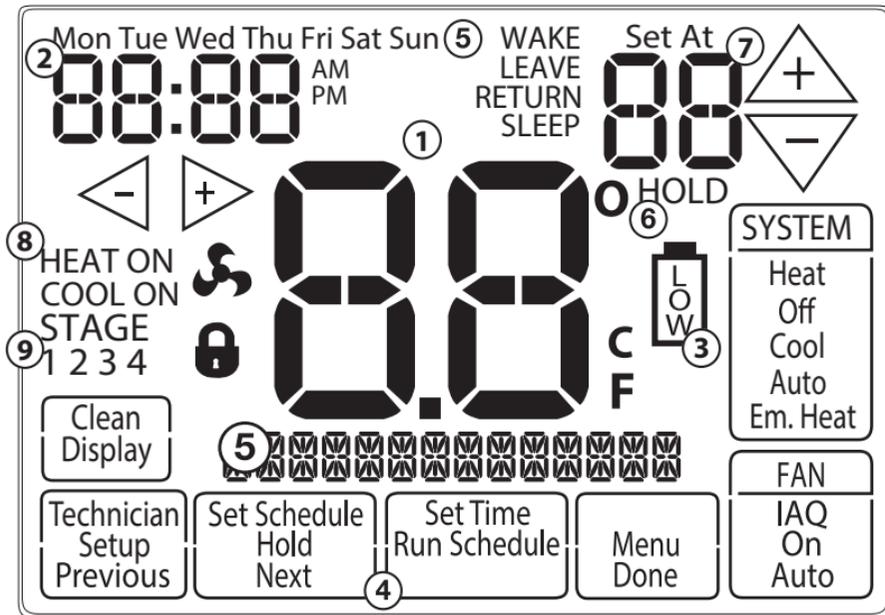
The low battery indicator is displayed when the AA battery power is low. If the user fails to replace the battery within 21 days, the screen will only show the low battery indicator but maintain all functionality. If the user fails to replace the batteries after an additional 21 days (days 22-42 since first “low battery” display) the setpoints will change to 55°F (Heating) and 85°F (Cooling). If the user adjusts the setpoint away from either of these, it will hold for 4 hours then return to either 55°F or 85°F. After day 63 the batteries must be replaced immediately to avoid freezing or overheating because the thermostat will shut the unit off until the batteries are changed.



### Caution:



When the battery icon  appears replace your AA batteries immediately. Failure to do so may result in your heating & cooling system becoming inoperable. Freezing or overheating can occur.



- ① **Indicates the current room temperature**
- ② **Time and day of the week**
- ③ **Low Battery Indicator:** Replace batteries when this indicator is shown.
- ④ **Program Menu Options:** Show different options during programming.
- ⑤ **Period Icons** - This thermostat can have 2 or 4 programmable time periods per day. Icons are displayed for 4 time periods. Occupied and Unoccupied will display in the text field for 2C and 4C time periods.
- ⑥ **Hold:** Is displayed when the thermostat program is permanently overridden.
- ⑦ **Setpoint:** Displays the user selectable setpoint temperature.
- ⑧ **System Operation Indicators:**  
If these or the Fan indicator are flashing, it means that they are in a delay of some type (compressor delay, cooling fan delay, staging delay).
- ⑨ **Staging Indicators:** +1 will appear in the display when second stage of heat or cool is on. +2 will appear for third stage of heat.

## Set Time

Follow the steps below to set the day of the week and current time:

1. Press the **Menu** button.
2. Press **Set time**.
3. Day of the week is flashing. Use the  or  key to select the current day of the week.
4. Press **Next**.
5. The current hour is flashing. Use the  or  key to select the current hour. When using 12-hour time, make sure the correct a.m. or p.m. choice is selected.
6. Press **Next**.
7. Minutes are now flashing. Use the  or  key to select current minutes.
8. Press **Done** when completed.

**Important:**

You will see a **Technician Setup** option after the **Menu** key is pressed. This **Technician Setup** key is for installer configuration and should **NOT** be changed unless you consult your professional heating and air conditioning technician.

## Set Program Schedule For Four Time Periods

(WAKE, LEAVE, RETURN, SLEEP or OCCUPIED 1, UNOCCUPIED1, OCCUPIED 2, UNOCCUPIED 2)

To customize your 5+1+1 Program schedule, follow these steps:

**Weekday:**

1. Select **HEAT** or **COOL** with the system key.  
**Note:** You have to program heat and cool each separately.
2. Press the **Menu** button (If menu does not appear first press **Run Schedule**).
3. Press **Set Schedule**. **Note:** Monday-Friday is displayed and the **WAKE/OCC1** icon is shown. You are now programming the **WAKE/OCC1** time period for the weekday setting.
4. Use the  or  key to make your time selection for the weekday **WAKE/OCC1** time period.  
**Note:** If you want the fan to run continuously during this time period, select **On** with the **FAN** key. If you want to use **IAQ** mode during this time period, select **IAQ** with the fan key.
5. Then use the  or  key to make your setpoint selection for the weekday **WAKE/OCC1** period.
6. Press **Next**.
7. Repeat steps 4 through 6 for the weekday **LEAVE/UNOCC1** time period, for the weekday **RETURN/OCC2** time period, and for the weekday **SLEEP/UNOCC2** time period.

**Saturday:**

Repeat steps 4 through 7 for the Saturday **WAKE/OCC1** time period, **LEAVE/UNOCC1** time period, **RETURN/OCC2** time period, and for the Saturday **SLEEP/UNOCC2** time period.

**Sunday:**

Repeat steps 4 through 7 for the Sunday **WAKE/OCC1** time period, **LEAVE/UNOCC1** time period, **RETURN/OCC2** time period, and for the Sunday **SLEEP/UNOCC2** time period.

**To customize your 7 day Program Schedule, repeat steps 4 through 8 for the Tuesday, Wednesday, Thursday, Friday, Saturday and Sunday time periods.**

**A Note About Auto Changeover:**

When in **Auto** you have the ability to switch between auto heat or auto cool by pressing the system key. This can be done once the current mode has reached its setpoint. For example: if in auto heat, the heat setpoint must be satisfied before the thermostat will allow you to switch to auto cool. You can switch out of auto by holding down the system key. To get back into auto, you must toggle the system key to auto.

**To customize your 7 day Program schedule, follow these steps:****Monday:**

1. Select **HEAT** or **COOL** with the **SYSTEM** key.  
**Note:** You have to program heat and cool each separately.
2. Press the **Menu** button (If menu does not appear first, press **Run Schedule**).
3. Press **Set Schedule**. **Note:** Monday is displayed and the **WAKE/OCC1** icon is shown. You are now programming the **WAKE/OCC1** time period for that day.
4. Use the  or  key to make your time selection for that day's **WAKE/OCC1** time period.  
**Note:** If you want the fan to run continuously during this time period, select **On** with the **FAN** key. If you want to use **IAQ** mode during this time period, select **IAQ** with the fan key.
5. Then use the  or  key to make your setpoint selection for that day's **WAKE/OCC1** period.
6. Press **Next**.
7. Repeat steps 4 through 6 for that day's **LEAVE/UNOCC1** time period, for that day's **RETURN/OCC2** time period, and for that day's **SLEEP/UNOCC2** time period.

**Repeat steps 4 through 6 for the remaining days of the week.**

## Set Program Schedule For Two Time Periods (OCCUPIED, UNOCCUPIED)

To customize your 5+1+1 Program schedule, follow these steps:

### Weekday:

1. Select **HEAT** or **COOL** with the **SYSTEM** key.  
**Note:** You have to program heat and cool each separately.
2. Press the **Menu** button (If menu does not appear first, press **Run Schedule**).
3. Press **Set Schedule**. **Note:** Monday-Friday is displayed and the **OCCUPIED** text is shown. You are now programming the **OCCUPIED** time period for the weekday setting.
4. Use the  or  key to make your time selection for the weekday **OCCUPIED** time period.  
**Note:** If you want the fan to run continuously during this time period, select **On** with the **FAN** key. If you want to use **IAQ** mode during this time period, select **IAQ** with the fan key.
5. Then use the  or  key to make your setpoint selection for the weekday **OCCUPIED** period.
6. Press **Next**.
7. Repeat steps 4 through 6 for the weekday **UNOCCUPIED** time period.

### Saturday:

Repeat steps 4 through 6 for the Saturday **OCCUPIED** time period and for the Saturday **UNOCCUPIED** time period.

### Sunday:

Repeat steps 4 through 6 for the Sunday **OCCUPIED** time period, and for the Sunday **UNOCCUPIED** time period.

To customize your 7 day program schedule, follow these steps:

### Monday:

1. Select **HEAT** or **COOL** with the **SYSTEM** key.  
**Note:** You have to program heat and cool each separately.
2. Press the **Menu** button (If menu does not appear first press **Run Schedule**).
3. Press **Set Schedule**. **Note:** Monday is displayed and the **OCCUPIED** text is shown. You are now programming the **OCCUPIED** time period for that day.
4. Use the  or  key to make your time selection for that day's **OCCUPIED** time period.  
**Note:** If you want the fan to run continuously during this time period, select **On** with the **FAN** key. If you want to use **IAQ** mode during this time period, select **IAQ** with the fan key.

- Then use the  or  key to make your setpoint selection for that day's **OCCUPIED** period.
- Press **Next**.
- Repeat steps 4 through 6 for that day's **UNOCCUPIED** time period.

**Repeat steps 4 through 6 for the remaining days of the week.**

#### **A Note About Programmable Fan:**

The programmable fan feature will run the fan continuously during during any time period when it is programmed to be on. This is the best way to keep the air circulated and to eliminate hot and cold spots in your building. If using **IAQ** mode, set fan to IAQ for any time period.



#### **Keypad Lockout Note:**

If  appears in the display, then the keypad is locked. All or some of the keys will not work. Hold the  and  keys for 3 seconds to remove the lock. Use the same procedure to lock the display

## **Temporary & Permanent Hold Feature**

**Temporary Hold:** The thermostat will display **HOLD** and **Run Schedule** on the bottom of the screen when you press the  or  key. If you do nothing, the temperature will remain at this setpoint temporarily for 4 hours. The program setpoint will then replace the temporary setpoint.

**Permanent Hold:** With a temporary hold set, If you press the **Hold** key at the bottom of your screen, you will see **Hold** appear next to the setpoint temperature in the display. The thermostat will now permanently stay at this setpoint and can be adjusted using the  or  keys.

**To Return To Program:** Press the **Run Schedule** key at the bottom of the screen to exit temporary and permanent holds.

### Filter Change & Other Reminders

If your HVAC contractor has configured the thermostat to remind you when the air filter needs changed, you will see a reminder in the display when your air filter needs to be changed.

Resetting the filter change reminder: When the reminder is displayed, you should change your air filter and reset the reminder by holding down the **"Clean"** key on the left side of the thermostat for 3 seconds.

This thermostat also has other maintenance reminders ( Humidity Pad, UV Lamp, and IAQ Cell ), that are reset with the same procedure.

### Warranty Registration

Your new thermostat has a 5 year limited warranty. You must register your thermostat within 60 days of installation. Without this registration the warranty period will begin on the date of manufacture. For warranty issues please contact the HVAC professional that installed this product. You can register your new thermostat in 2 ways:

#### Online

Go to the company website, select warranty registration and fill out a short registration form.

#### Mail

Complete the form below and mail it to the address shown.

### Warranty Registration

Name: \_\_\_\_\_ Thermostat Model: \_\_\_\_\_

Address: \_\_\_\_\_ Date Installed: \_\_\_\_\_

City: \_\_\_\_\_ Complete form and mail to:

State: \_\_\_\_\_ **Thermostat Warranty Registration**

Zip: \_\_\_\_\_ Vive Comfort

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**Cut Out For  
Warranty Registration**



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